



Ministry of Health & Family Welfare
Government of India



RCH 2.0

User Guide

ANC

Pregnant Women General Information

Target Audience:
ANM



Table Of Content

1. Overview of RCH Portal: An Initiative of the National Health Mission	3
2. Introduction: RCH 2.0	3
3. Overview of this document	4
4. Add Pregnancy Services & Child Registration	5
5. RCH Portal Home Page	6
6. Dashboard	7
7. Beneficiaries	8
7.1 Pregnancy Services	10
7.1.1 Add Pregnancy	12
7.1.2 Pregnancy Details	16



1. Overview of RCH Portal: An Initiative of the National Health Mission

The **Reproductive and Child Health (RCH)** Portal, developed by the Ministry of Health & Family Welfare, Government of India, is a key component of the **National Health Mission (NHM)**, focused on reducing infant and maternal mortality rates while ensuring quality healthcare services for pregnant women and children across the nation. This integrated system is designed to enable evidence-based decision making by systematically capturing and managing data related to maternal and child health.

The RCH Portal, an enhanced version of the **Mother and Child Tracking System (MCTS)**, provides a name-based tracking mechanism for beneficiaries throughout their reproductive lifecycle. It facilitates the timely delivery of essential antenatal, postnatal, and childbirth services and tracks immunization schedules for children to ensure complete coverage. Additionally, the portal supports the implementation of the **RMNCH (Reproductive, Maternal, Newborn, and Child Health)** program, offering comprehensive family planning services, quality antenatal care, and automated alerts for **Auxiliary Nurse Midwives (ANMs)**, beneficiaries, and health managers. Years of research have demonstrated that small and cost-effective interventions can significantly reduce maternal health risks. Many maternal deaths can be prevented by ensuring access to appropriate healthcare during pregnancy, childbirth, and the postnatal period. The RCH Portal is a step towards making such essential health services accessible and efficient across the country.

2. Introduction: RCH 2.0

The RCH 2.0 application will be a comprehensive digital platform that integrates various modules for managing beneficiary data, health professional records, health facility records, services provided to beneficiaries and other related information. The primary goal is to streamline the processes involved in maternal and child health services, making it easier for healthcare providers and administrators to deliver quality care.



RCH 2.0 - Objectives

- **Enhanced User Experience:** Improving the user interface to make it more intuitive and user-friendly, ensuring that users can easily navigate and access the information they need.
- **Robust Data Management:** Ensuring the integrity and security of the vast amounts of data related to beneficiaries, ANMs (Auxiliary Nurse Midwives), ASHA (Accredited Social Health Activists), and health professionals, internally and externally.
- **Scalability and Performance:** Designing the system to handle many users, beneficiaries, and data transactions efficiently, ensuring the application remains responsive and reliable.
- **Leveraging Modern Technologies:** Incorporating modern web technologies, services, and frameworks to build a more maintainable and scalable application.

3. Overview of this document

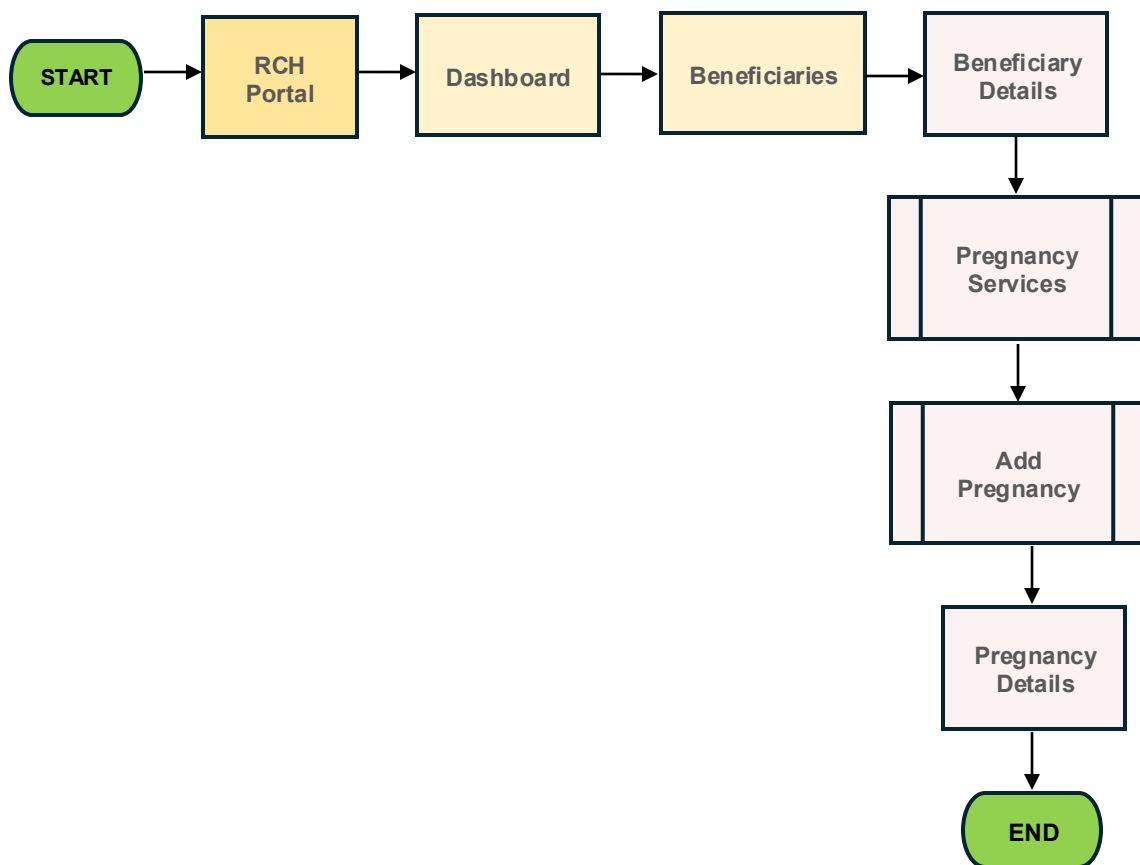
This guide provides a General Information section for Pregnant Women in the RCH 2.0 system.



4. Add Pregnancy Services & Child Registration

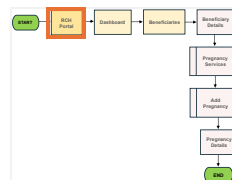
The process diagram below outlines the complete steps to Add Services like Delivery Preparedness, Delivery Details & Outcome as well as Child Registration.

Each box is clickable and links directly to the relevant section within this document.





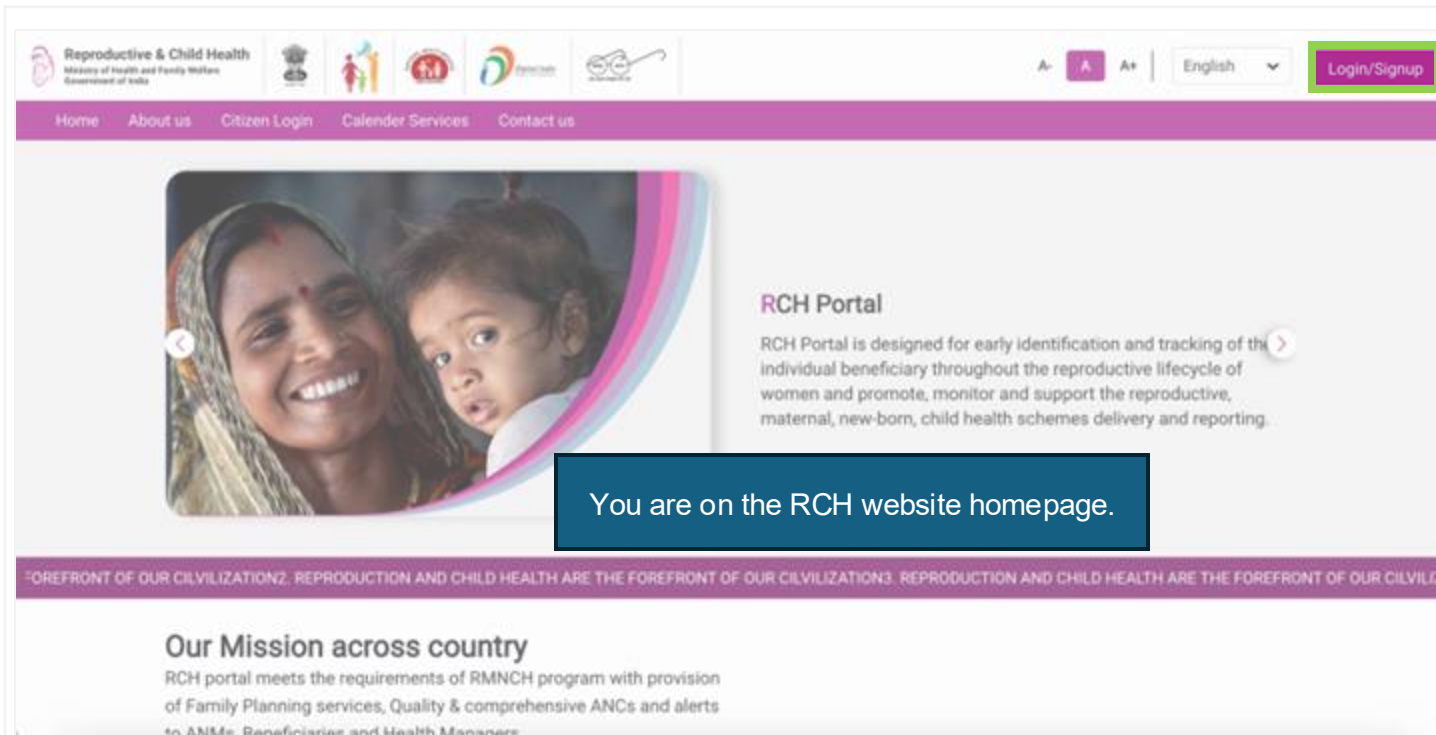
5. RCH Portal Home Page



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.



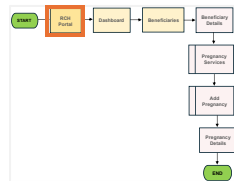
From the RCH homepage begin by **Login/Signup***

Note:

* A detailed user guide/SOP is available that explains the login process. Please refer to that document for step-by-step instructions on how to log in.



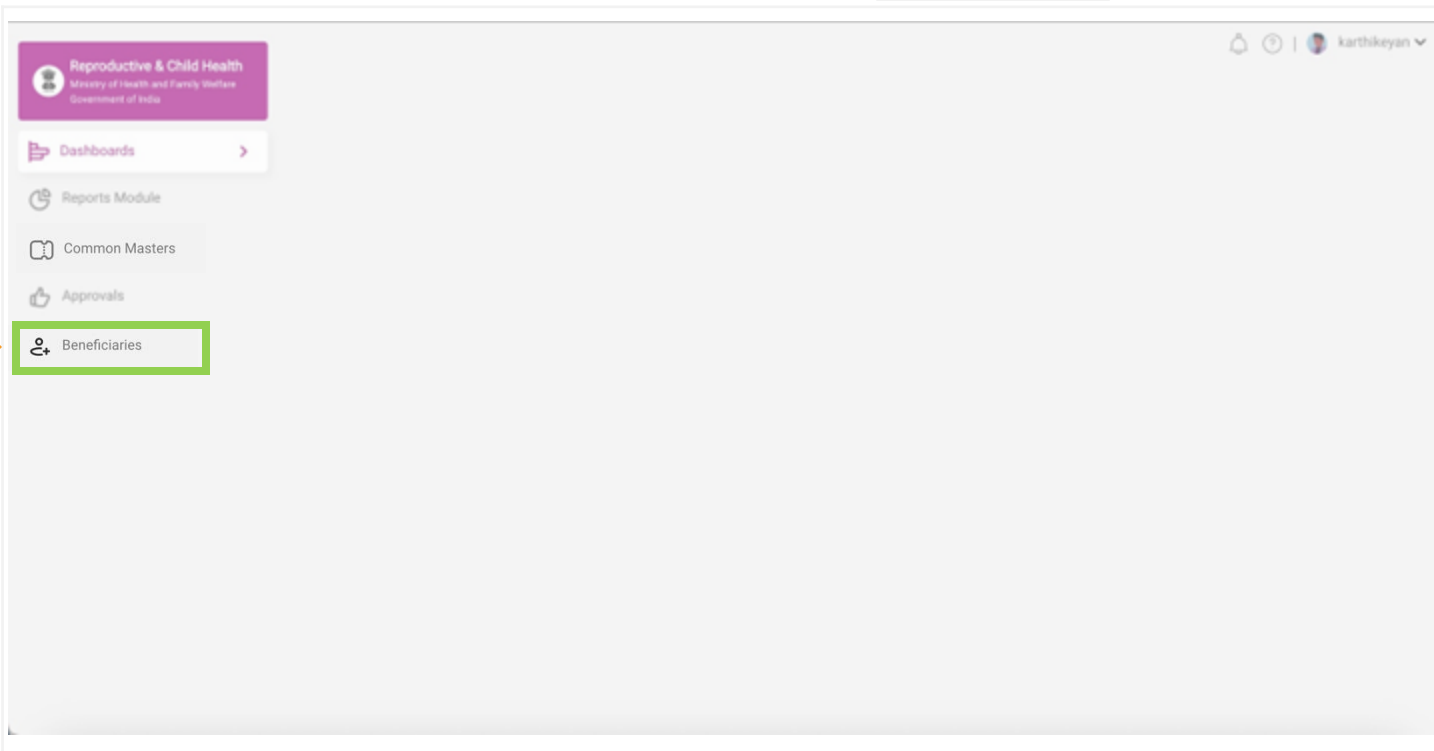
6. Dashboard



Navigational Instruction



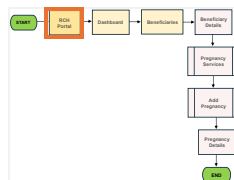
Click any box on the process map to quickly navigate to the related section.



STEP 1: From the Landing Page click on the **'Beneficiaries'** button



7. Beneficiaries



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

This is an overview of the Beneficiaries page.

Reproductive & Child Health
Ministry of Health and Family Welfare
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Beneficiaries / Beneficiaries

All Beneficiaries

Search by Name, Mobile Number, ABHA ID

+ Add Beneficiary

Filters

Name: Name
Beneficiary Gender: Beneficiary Gender
Beneficiary Type: Beneficiary Type

Name	Beneficiary Gender	Beneficiary Type	ABHA ID	Mobile Number	Action
Mohd. Kamil	Male	Male	91212846486604	9873459939	
Rakesh	Male	Male		9818078724	
Nikhil Kumar Agarwal	Male	Male	91684073025323	9718020448	
Usha Singh	Female	Woman	91502078660581	8709853158	
kuntala	Female	Woman		9937694041	
Diksha Rushikesh Ku...	Female	Woman	91623238137748	9112214661	
PTBenf					
Shalini					
Jagatjit Singh					

Select Parameters to View

- ☒ Name
- ☒ Beneficiary Gender
- ☒ Beneficiary Type
- ☐ ABHA ID
- ☐ Mobile Number

Save

This takes you to the Beneficiaries page

You'll see a grid listing all the beneficiaries in the database.

A Left Menu

B Search

Above the grid, you'll find a search field. Health providers can search for beneficiaries using minimum 3 keyword of Name, Mobile Number or ABHA ID

C Filters

Users can input keywords here, not only selection dropdown. In the dropdown, users can select only one option at a time not options.

D Settings

On the right side of the page, click the settings icon to open a pop-up menu.

E List of all beneficiaries

Here, you'll find additional parameters that can be included or excluded from your **search** by **checking** or **unchecking** boxes beside each parameter name.



For quick access, place your favorites here on the favorites bar. Looking for your favorites? [Check your profiles](#)

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< BACK

+ Beneficiaries >

Beneficiaries / Beneficiaries

All Beneficiaries

Search by Name, Mobile Number, /

+ Add Beneficiary

☐ HRP Beneficiaries only

FILTERS

Name Beneficiary Gender Beneficiary Type

Name Beneficiary Gender Beneficiary Type

Name	Beneficiary Gender	Beneficiary Type	ABHA Number	Mobile Number	Action
ANC four	Female	Woman			Edit Delete
ANC three	Female	Woman			Edit Delete
ANC two	Female	Woman			Edit Delete
ANC one	Female	Woman			Edit Delete

1-4 of 4

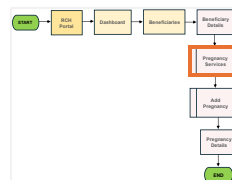
< 1 >

Results per Page: 10

STEP 2: Locate and click on the name of the **Beneficiary**. This opens the Personal Details page.



7.1 Pregnancy Services



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

For quick access, place your favorites here on the favorites bar. Looking for your favorites? [Check your profiles](#)

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Service Provider / Beneficiary Profile

ANC one Not Verified HRP

Overview

Beneficiary Tracking

Pregnancy

Family

Child Tracking

MCP Card

Services

Life Cycle

HRP Tracking

Beneficiary Profile

Poshan

3

4

5

Personal Details

Name	ANC one	Spouse Name	spouse	Caste		Date of Birth	01-02-2000
Religion		Others		Beneficiary Mobile Number		Alternate Mobile Number	
ABHA Number	Not Verified	ABHA ADDRESS		Completed weeks of pregnancy	8	Enroll for SMS	☐

Service Providers

Health Provider Name	Asha/ Mobiliser Name
Tushar ANM	Neha ASHA

Facility Details

Facility Type	Facility Name
District Hospital	Bhopal Test Facility Urban

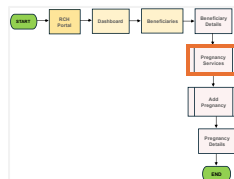
STEP 3: The personal Details section provides detail like **Name, Spouse Name, Caste, Date Of Birth, Mobile Number, ABHA number, Address & Alternate Mobile Number.**

STEP 4: The **Service Provider** Details

STEP 5: The **Facility Details**



7.1 Pregnancy Services



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

STEP 6: Click on **Pregnancy Services**

For quick access, place your favorites here on the favorites bar. Looking for your favorites? [Check your profiles](#)

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Service Provider / Beneficiary Profile

ANC one Not Verified Help

6 Overview

Beneficiaries Tracking

Pregnancy Services

Family Planning

Child Tracking

MCP Card

Services

Life Calendar

HRP Tracking

Beneficiary Referral

Poshan

Personal Details

Name
ANC one

Spouse Name
spouse

Caste

Date of Birth
01-02-2000

Religion

Others

Beneficiary Mobile Number

Alternate Mobile Number

ABHA Number
Not Verified

ABHA ADDRESS

Completed weeks of pregnancy
8

Enroll for SMS

Service Providers

Health Provider Name
Tushar ANM

Asha/ Mobiliser Name
Neha ASHA

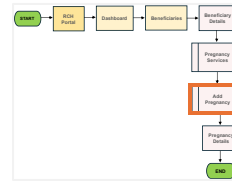
Facility Details

Facility Type
District Hospital

Facility Name
Bhopal Test Facility Urban



7.1.1 Add Pregnancy



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

STEP 4: From the **Pregnancy Services** page, Click on **Add Pregnancy**.



The screenshot shows the 'ANC four' service provider interface. On the left is a sidebar with navigation options: Overview, Beneficiaries Tracking, Pregnancy Services (highlighted), Family Planning, Child Tracking, MCP Card, Services, Life Calendar, HRP Tracking, Beneficiary Referral, and Poshan. The main area is titled 'Pregnancy Details' and contains a message: 'There is no Ongoing Pregnancy. Click Add Pregnancy to register a Pregnancy.' A purple button labeled '+ Add Pregnancy' is in the top right. A 'Pregnancy Test Result' popup is centered, featuring a green border and a green arrow pointing to the 'Positive' button. The popup has a title bar with '← Back' and 'Discard ×'. Below the title is the text 'Pregnancy Test Result'. There are three buttons: 'Positive' (highlighted with a green arrow), 'Negative', and 'Not Done'. At the bottom is a large green 'Submit' button.

STEP 8: In the **Pregnancy Test Result** Popup, **Click** on the appropriate Test Result and click on **Submit**



Service Provider / Beneficiary Profile

ANC four Not Verified

Overview

Beneficiaries Tracking

Pregnancy Services

Family Planning

Child Tra

MCP Car

Services

Life Calendar

HRP Tracking

Beneficiary Referral

Poshan

9

Pregnancy Registration

Pregnancy Test Result*

Positive

Last Menstrual Period Date*

10-06-2024

Is this First Pregnancy?*

Yes

☐ Is JSY Entitled?

Submit

STEP 9: In the **Pregnancy Registration** section fill in the **Last Menstrual Date** as well as the **Is this the First Pregnancy** dropdown.



Service Provider / Beneficiary Profile

ANC four Not Verified

Overview

Beneficiaries Tracking

Pregnancy Services

Family Planning

Child Tracking

MCP Card

Services

Life Calendar

HRP Tracking

Beneficiary Referral

Poshan

Pregnancy Services

Pregnancy Registration 04-03-2025 Completed

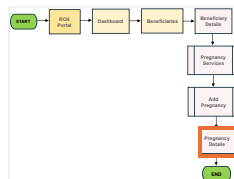
10

+ Add Services

STEP 10: In the Pregnancy Services page. The Pregnancy Registration is listed. **Click** on the **eye icon** to **view details**.



7.1.2 Pregnancy Details



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

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Service Provider / Beneficiary Profile

< BACK ANC four Not Verified HSP

Overview **11** Pregnancy Details

Last Menstrual Period Date 10-06-2024	Is this First Pregnancy Yes	Is JSY Entitled No	Expected Delivery Date 17-03-2025
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STEP 11: On the view details page the **Last Menstrual Period (LMP)** details and the **Expected Delivery Date** is displayed